Must see...
Lady fen – start your visit by overlooking the 300 acres of our wetlands creation area from the Wigeon cafe, watching hares boxing in spring.

Bird feeding station – from autumn to spring look out from the cafe veranda to see what is feeding from the bird table.

Fenland worlds exhibition – find out how people made their livelihoods from the enormous wetlands that covered the flat lands known as the Fens prior to the historical drainage works.

Pond room – learn more about wetlands with our art & craft activity stations available on weekends and school holidays.

Main observatory – get closer to nature in comfort. Watch entertaining house martins nesting above the windows and it’s fine for you to take photos for personal use. In winter, the recreation area from the Wigeon cafe, watching wildfowl and the management work we do at Welney.

Free tours and activities

Winter

Commentated wild swan feeds
Swan feeds take place from the main observatory and last 30 minutes. This includes a talk, followed by the feeding of the birds and time for questions after the feed.

Swan feeds run from late October until early March (see website for exact dates)
• 12pm feeds are daily from Boxing day
• 3.30pm feeds are daily
• 6.30pm floodlit feeds are Thursdays – Sundays only

Summer

Summer walk* (daily) (June – September) (allow 2 hours)
Take a trail across the washes to find out about our summer wildflowers and the management work we do at Welney.

Pond-dipping (weekends and holidays) – (April – September) Explore underwater worlds using the equipment for self-led pond-dipping, available all day.

Summer activity stations (weekends and holidays) – Several self-led activity stations to help you learn more about wetlands, available all day.

For any additional activities today, please ask a member of the WWT team.

Information

Explorer backpacks
Get more from your visits in the summer with bug hunting equipment available to take out on the reserve (suitable for ages 3-8).

Fancy a cuppa or a browse in the shop?
Enjoy snacks and treat yourself safe in the knowledge that you have helped to support WWT's vital wetland and conservation work here and around the world.

Forgotten your binoculars?
Hire some from the gift shop.

Accessibility
The site is accessible for wheelchairs and buggies, with tarmac or compacted stone paths throughout, except along the summer walk. Alport is the only hide which can only be accessed by stairs. There is lift access to all floors of the main building and to the bridge which accesses the reserve. All toilets, including baby changing/disabled facilities can be found in the visitor centre.

Photography
There are great photo opportunities throughout the site and it’s fine for you to take photos for personal use. In winter, the photography basement to the main observatory can be hired to get even closer to the wintering wildfowl, water levels permitting. Ask in centre to book.

Opening times
Centre:
Winter: 10am to 4.30pm (Mon-Fri) and to 6pm (Sat & Sun)
Summer – 10am to 5pm, last admission 4.30pm and to 8pm (Sat & Sun).

Cafe:
Winter: 10am to 4pm
Summer – 9.30am to 5pm, last admission 4.30pm

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Centre:
Winter: 10am to 4.30pm (Mon-Wed, last admission 4.30pm) and to 8pm (Thurs to Sun, last admission 6.30pm)
Summer – 9.30am to 5pm, last admission 4.30pm
Open 7 days a week except 25 December
For Christmas period opening times, see website.

Cafe:
Winter: 10am to 4.30pm (Mon-Fri) and to 6pm (Sat & Sun)
Summer: 10am to 4pm
Hot food: 12 noon to 2.30pm

In focus optics
Try before you buy from our range of in focus optics within the gift shop.

Take care and help us protect the wildlife here
• Please stay on the paths and be careful near deep water.
• Enjoy your close encounters with wildlife here but remember all animals can carry diseases. Washing your hands is a sensible way to protect yourself, especially before eating.
• Birds have ears too – you’ll see more around the site and in hides if you are quiet and approach slowly.
• Leaves, flowers and berries are vital for our wildlife so please don’t pick them – some may be harmful to you.
• Our birds find all their food out on the reserve other than the special food we feed the swans in winter so please don’t feed them.